



Whistleblowing Policy

September 2024

1 Purpose and scope

1.1 All colleges face the risk of things going wrong or of unknowingly harbouring malpractice. We take malpractice very seriously and are committed to conducting our institution with honesty and integrity and we expect all staff to maintain high standards too. We encourage open communication from all those who work for us and we want everyone to feel secure about raising concerns. Carmel College is committed to promoting a climate of openness, honesty, integrity and respect for the individual. All employees are encouraged to act in an ethical and principled manner and any claims of malpractice are taken seriously.

1.2 All staff have protection under whistleblowing laws if they raise concerns in the correct way. This policy is designed to give staff that opportunity and protection. It does not matter if an individual who raises a concern is mistaken about it - staff do not have to prove anything about the allegation they are making but they must reasonably believe that the disclosure is made in public interest and that the information they have tends to show some malpractice.

1.3 This policy applies to all our employees, officers, consultants, contractors and to other workers including agency workers, casual workers, volunteers, interns and home workers.

1.4 This policy does not form part of any contract of employment and we may amend it at any time.

1.5 This policy also applies to all members of the Governing Body

1.6 Students are also encouraged to raise genuine concerns about suspected wrongdoing using the Student Complaints Procedure.

2 When to use this policy

2.1 There is a difference between whistleblowing and raising a grievance:

2.1.1 whistleblowing is where an individual has a concern about a danger or illegality that has a public interest aspect to it, e.g. because it threatens students, third parties or the public generally; but

2.1.2 a grievance is a complaint that generally relates to an individual's own employment position or personal circumstances at work.

2.2 This policy does not set out the procedure that applies to general grievances. If you have a complaint about your own personal circumstances, then you should use our Grievance Procedure in the first instance.

3 Malpractice covered by this policy

3.1 Whistleblowing is the reporting of suspected malpractice, wrongdoing or dangers in relation to the activities the college undertakes. The kinds of malpractice covered by this policy include:

- criminal offences, including those in relation to bribery and corruption and tax evasion facilitation
- miscarriages of justice
- danger to the health and safety of any individual
- damage to the environment
- breach of any legal or professional obligation, including those in relation to bribery and corruption and tax evasion facilitation
- deliberately concealing any of the above.

4 Our guarantee

4.1 We are committed to the principles set out in this policy. If you use this policy to raise concern, we give you our assurance that you will not suffer any form of retribution or detrimental treatment. We will treat your concern seriously and act according to this policy.

4.2 If you ask for a matter to be treated with confidence, we will respect this request and, unless the law requires otherwise, will only make disclosures to third parties or other staff with your consent.

5 Procedure for raising a concern

5.1 If you are concerned about any form of malpractice covered by this policy, you should normally raise the issue with your immediate line manager. If you feel you cannot tell your immediate manager, for whatever reason, you should raise the issue with the Clerk to the Governing Body or the HR Manager.

5.2 Disclosures made by governors should be raised with the Clerk to the Governors.

5.3 If the disclosure relates to the Principal or Clerk to the Governors, the issue may be raised with the Chair of the Governing Body.

5.4 If the disclosure relates to the Chair of the Governing Body, the issue may be raised with the Chair of the Audit Committee.

5.5 A concern can be raised by telephone, in person or in writing. It is preferable if it is made in writing. Although you are not expected to prove the truth of your concern beyond doubt or provide evidence, you will generally need to provide, as a minimum, details of the nature of the concern and why you believe it to be true, and the background and history of the concern (giving relevant dates where possible).

5.6 You may wish to consider discussing your concern with a colleague or trade union supporter before raising it formally under this policy but remember that once you have raised a concern formally (alone or with a colleague), in the interests of everyone involved, this is a confidential process.

6 Responding to concerns raised

6.1 We are committed to ensuring that all disclosures raised will be dealt with appropriately, consistently, fairly and professionally. We will arrange a meeting as soon possible to discuss the concern raised. You may bring a colleague or trade union supporter to any meeting that takes place. The companion must respect the confidentiality of the disclosure and any subsequent investigation. We may ask you for further information about the concern raised, either at this meeting or at a later stage.

6.2 After the meeting, we will decide how to respond. Usually this will involve making internal enquiries first, but it may be necessary to carry out an investigation at a later stage which may be formal or informal depending on the nature of the concern raised. External investigators may be brought in where necessary. We will endeavour to complete investigations within a reasonable time.

6.3 We will keep you informed of the progress of the investigation carried out and when it is completed and give you an indication of timings for any actions or the next steps that we will take, but we cannot inform you of any matters which would infringe any duty of confidentiality owed to others.

6.4 If the complainant is not satisfied that the person responsible for the investigation is dealing with the matter properly, the complainant has the right to raise this issue in confidence with the Chair of the Governing Body (or the Chair of the Audit Committee should the alleged malpractice relates to the Chair). This can be done at any time during the investigation.

6.5 Any recommendations for further action made by the College will be addressed to the Principal or the Chair of the Governing Body as appropriate in the circumstances.

6.6 Any correspondence will be sent to the complainant's home address and not via the College internal mail.

6.7 If the complainant is not satisfied that the concern has been appropriately addressed, the issue should be raised with the Principal or Chair of the Governing Body within 10 working days. The Principal or the Chair of the Governing Body will make a final decision on action to be taken and notify the complainant.

6.8 Where there is evidence of criminal activity, the Police will be informed.

6.9 The complainant will be notified of the outcome of the investigation and any proposed action. As far as possible and subject to third party rights, the complainant will be told of the outcome of any action taken.

7 Confidentiality

7.1 All concerns raised will be treated in confidence and every effort will be made not to reveal your identity if that is your wish. If disciplinary or other proceedings follow the investigation, it may not be possible to take action as a result of a disclosure without your help, so you may be asked to come forward as a witness. If you agree to this, you will be offered advice and support.

7.2 We hope that all staff will feel able to voice their concerns openly under this policy. Although a concern may be raised anonymously, we encourage you give your name when reporting your concern whenever possible. If this is not done, it will be much more difficult for us to protect your position or to give feedback on the outcome of investigations. Concerns that are expressed completely anonymously are also much less powerful and are difficult to investigate.

8 Raising your concern externally (exceptional cases)

8.1 The main purpose of this policy is to give all our staff the opportunity and protection they need to raise concerns internally. We would expect that in almost all cases raising concerns internally would be the most appropriate course of action.

8.2 If for whatever reason, you feel you cannot raise your concerns internally and you reasonably believe the information and any allegations are substantially true, the law recognises that it may be appropriate for you to raise the matter with another prescribed person, such as a regulator (e.g., Ofsted/Department for Education/Education and Skills Funding Agency) or professional body or an MP. A list of the relevant prescribed people and bodies for this purpose and the areas for which they are responsible is available from Protect (formerly known as Public Concern at Work) (see Clause 10), Further information and contacts, below) and on the GOV.UK website at: [Whistleblowing: list of prescribed people and bodies - GOV.UK \(www.gov.uk\)](#)

8.3 We strongly encourage any individual to seek appropriate advice before reporting a concern to anyone external. Protect [Protect - Speak up stop harm - Whistleblowing Homepage \(protect-advice.org.uk\)](#) is a leading independent charity whose main objectives are to promote compliance with the law and good practice in the public, private and voluntary sectors. They are a source of further information and advice and operate a confidential helpline. See Clause 10, Further information and contacts, below.

9 Protection and support for those raising concerns

9.1 We are committed to good practice and high standards and to being supportive to staff who raise genuine concerns under this policy, even if they turn out to be mistaken.

9.2 Any individual raising a genuine concern must not suffer any detriment because of doing so. If you believe that you have suffered such treatment, you should inform the Clerk or HR Manager immediately. If the matter is not dealt with to your satisfaction, you should raise it formally using our Grievance Procedure.

9.3 No member of staff must threaten or retaliate against an individual who has raised a concern, and we will not tolerate any such harassment or victimisation. Any person involved in such conduct may be subject to disciplinary action and in some cases will be liable to a claim for compensation brought against them personally.

9.4 To ensure the protection of all our staff, those who raise a concern frivolously, maliciously and/or for personal gain and/or make an allegation they do not reasonably believe to be true and/or made in the public interest will also be liable to disciplinary action.

9.1 The College will keep a record of all concerns raised under this policy and procedure (including cases where the College deems that there is no case to answer and therefore that no action should be taken) and will report to the Audit Committee on an annual basis as appropriate.

10 Further information and contacts

10.1 If you have any queries about the application of this policy, please contact the HR Manager or the Clerk to the Governing Body in the first instance.

10.2 Relevant regulators may include:

Name of regulator Contact details

Her Majesty's Chief Inspector of Education, Children's Services and Skills
The Chief Inspector Ofsted
Piccadilly Gate Store Street
Manchester
M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk

Secretary of State for Education/Education and Skills Funding Agency
Ministerial and Public Communications Division
Department for Education
Piccadilly Gate
Store Street
Manchester
M1 2WD

Tel: 0370 000 2288
 Website: www.gov.uk/contact-dfe

The Health and Safety Executive
 Tel: 0300 003 1647
 Online form: www.hse.gov.uk/contact/concerns.htm

10.3 Protect is a source of further information and advice at <https://protect-advice.org.uk/>. It also provides a free helpline offering confidential advice on 020 3117 2520.

10.4 Other appropriate external sources of advice

Archdiocesan Trustees

Trustee with responsibility for Education
 c/o Director for Education,
 St Margaret Clitherow Centre
 Liverpool Archdiocesan Office
 Croxteth Drive
 Liverpool
 L17 1AA

Tel: 0151 522 1071

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